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June 28, 2013

Ms. Jocelyn Boyd, Chief Clerk  
Public Service Commission of South Carolina  
100 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

SUBJECT: DOCKET NO. 2009-220-C Annual Report of Broadband Investment and Availability

Dear Ms. Boyd:

By Order No. 2009-769 dated October 29, 2009 in the above reference Docket, the Public Service Commission of South Carolina ("Commission") required Frontier Communications of the Carolinas Inc. ("Frontier") to meet public interest commitments associated with the transfer of assets, authority and certificates from Verizon South Inc., Verizon Long Distance LLC and Verizon Enterprise Solutions LLC to Frontier. The Commission specified that Frontier should meet these commitments by, among other actions, "significantly expanding the availability of broadband internet access in [its] South Carolina territories," and annually providing information for five years after the transfer on Frontier's "broadband investment and availability in [its] South Carolina exchanges."

In compliance with the above requirements, attached is Frontier's report containing the required broadband information for the third year after the transfer.

Please contact me if you have any questions.

Sincerely,

Susan A. Miller

cc: Nanette Edwards, Chief Counsel, ORS  
Christopher Rozycki, Program Manager, ORS

Attachment

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## **FRONTIER COMMUNICATIONS OF THE CAROLINAS, INC.**

### **SOUTH CAROLINA**

#### **2013 REPORT ON BROADBAND INVESTMENT AND AVAILABILITY**

Since the 2010 transfer of assets, authority and certificates in South Carolina from Verizon South Inc. to Frontier Communications Inc. ("Frontier"), Frontier has significantly increased availability of broadband services, as well as increasing the internet access speeds available and the capacity of its broadband facilities to transport increased traffic.

#### **BROADBAND INVESTMENT**

In the twelve months ending June 2013, Frontier invested more than \$625,000 in its South Carolina exchanges to make higher internet access speeds available and increase the capacity of its broadband facilities. A majority of this investment was for projects in the exchanges of Hollywood, Myrtle Beach, and Simpsonville. Also completed were smaller projects in Abbeville, Georgetown and McCormick.

#### **BROADBAND AVAILABILITY**

Immediately following the 2010 transfer, Frontier's broadband internet access services were available to only 68,501 – 46.4% - of households in its South Carolina territories. That number increased to 105,907 (72.2%) of households by year end 2010. As of June 2013, Frontier's wired broadband service is available to 127,363 (89.7%) of households in its territories – nearly double the availability prior to Frontier's acquisition.

Frontier now offers residential customers in select areas internet access speeds of up to 24 Megabits per second downstream (Mbps) and up to 2 Megabits per second upstream, and the majority of Frontier's residential customers can get service with speeds up to 6 Mbps downstream and 384 Kilobits per second (Kbps) upstream. To improve speeds for customers located in more remote areas, Frontier has begun to using bonded cable pairs when possible, and when Frontier cannot provide a wired broadband service, it is now offering a satellite internet service in partnership with Hughes Net.